



# KeeleSU Venue Regulations

## KeeleSU VENUE REGULATIONS

### Entry to the Students' Union signifies agreement to the following:

1. Right to refuse admission is reserved where customers are behaving in a way that staff consider is, or could be, anti-social, cause harm or annoyance to themselves or others, breaches the Venue License or is in breach of the KeeleSU's Code of Conduct.
2. Entry to events without advance tickets is strictly on a first-come first-served basis.
3. Only official merchandise is on sale in the venue, do not buy outside. This is for your protection so that you will receive only goods of proven quality.
4. No professional type cameras, video cameras or audio recording equipment will be allowed into the venue.
5. Ticket holders should note that late arrivals will only be given entry to the auditorium at a suitable break in the performance at the discretion of the management.
6. The venue reserves the right to change the bill without prior notification however every effort is made to ensure that the performance continues as advertised. In the event of cancellation of the event, only the face value of the ticket will be refunded by the venue- any booking fee must be refunded by the Box Office from which the ticket was purchased.
7. All customers consent to their being filmed, recorded and photographed as members of the audience. These images may then be published on the KeeleSU website, in KeeleSU publications and associated media publications.
8. Purchase of a ticket signifies a binding contract and as such the purchase price is non-refundable and the benefits non-transferable.
9. Tickets remain the property of the promoter until full payment has been received.
10. The tickets are security printed. Please protect the condition of the ticket as damaged tickets may become invalidated.
11. Tickets purchased from unauthorised sources may not be valid for entry (Eg. Ticket touts).
12. All shows are for over 18's only UNLESS otherwise stated on the ticket. For over 14's shows, customers under the age of 18 MUST be accompanied by an adult. To avoid disappointment, patrons should carry identification and proof of age.