



KeeleSU Cloakroom Terms of Use

KeeleSU Cloakroom

- 1 item is permitted per hanger and each hanger is charged at the current advertised rate.
- KeeleSU reserves the right to refuse items.
- KeeleSU will NOT accept to be stored in the cloakroom: alcohol, food, weapons, illegal substances, flammable or explosive material, living object etc.
- Cloakroom will take reasonable care of items left.
- Items will either be checked in via Keele card or a ticket (as advised by staff upon checking in the item).
- **Cloakroom and/or KeeleSU accept no liability for loss, theft or damage to any goods/items left.**
- Cloakroom staff will keep your property in the Cloakroom until the end of the event.
- **You cannot claim items without a valid Keele Card or ticket.**
- Without a Keele card or ticket (depending on how you checked your items into the cloakroom), items can be collected at the end of the event from security (when all other items have been collected). A clear description must be given, identification shown and contact details left with security. If a clear description cannot be given then you should return the next day to the security office. If the staff are not sure that the item is yours it will be retained and the matter passed to the duty manager. Reasonable care will be taken of the item until the owner is correctly identified.
- Items not collected at the end of the event will be stored in the security office.
- Cloakroom, security and KeeleSU accept no responsibility for items not collected on the same night as items were checked in.
- Any items left unclaimed for six weeks, will be sold or donated to charity. Any proceeds from the sale will go towards administrative costs.
- KeeleSU reserves the right to search any items placed in the cloakroom if there is reasonable suspicion they may contain a prohibited or illegal item or to help establish the owner of the item.
- By placing your item(s) in the cloakroom you are agreeing to the above conditions.